# Julie Yang. UX/UI Designer

### ABOUT

UX/UI Designer with a Graphic Design background, specialising in User Interface Design.

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∂ Portfolio

in Linkedin profile

# SKILLS

User interview Research synthesis Card sorting Wire-framing Responsive Prototyping Stakeholder management Typography Branding Typesetting Infographic Illustration Graphic design Animation

# EDUCATION

General Assembly, Sydney User Experience Design Bootcamp 2022

University of Technology, Sydney Bachelor of Visual Communication 2014 – 2016

### University of Western Sydney

Bachelor of Design and Technology 2013 – 2014

# **PROFESSIONAL EXPERIENCE**

- April | UX/UI Designer | April – Dec 2023
  - <u>Streamlined the multi-level approval process for B2B transactions</u> involving multiple users at different hierarchical levels, requiring distinct experiences for dashboards and checkout tailored to each user's level and access
  - Collaborated with the customer support team to identify existing problems and <u>enhanced the identity verification process during sign up</u> to improve the success rate.
  - Created low to high-fidelity wireframes and prototypes using Figma, translating conceptual ideas into user-friendly interfaces
  - Conducted usability testing with customers and utilised platforms like UsabilityHub, iterating designs based on feedback, resulting in refined and user-centric solutions
  - Proficiently worked within the brand's design system, ensuring a cohesive and unified visual language across all projects
  - Developed skills in After Effects to create a product video and providing valuable resources for the sales team, enhancing their ability to market and sell products effectively.

### Butterfly Digital Agency | Freelance UI Designer

#### Dec 2022

Project: Treasury Corporation of Victoria

- Building responsive web design across desktop, tablet, and mobile screens
- Working with components, variables, auto layout, design system, and prototyping on Figma
- Solving problems for mobile screens with limited space.
- Project: Peter Mac website refresh
  - Creating an accessibility-first design for desktop, tablet, and mobile screens in line with the brand styles and WCAG standards.
  - Building interactive design such as carousels, accordions and hover effects
  - Creating low to high-fidelity wireframes and prototypes, as well as recommending solutions to enhance the content and functionality of the site.

## TOOLS



- Ai Adobe Illustrator
- Ps Adobe Photoshop
- Id Adobe Indesign

Adobe After Effects

- 🎁 Microsoft Teams
- Slack

# **PROFESSIONAL EXPERIENCE CONT.**

### • General Assembly | UX/UI Designer

Jul 2022 – Oct 2022

- Gained 500+ hours of hands-on experience and extensive learning of the UX design framework with key methods and principles.
- Co-led a team of four UX designers, making an impact across all projects– Notibly the <u>Australian Redcross Lifeblood</u>
- Lead the team throughout the UI Design process, helping the team understand the visual hierarchy and the design principles.

### **Raine & Horne** | Graphic Designer

Jul 2021 – Jul 2022

- Designing booklets and brochures requiring strong layout design skills
- Creating email and website banners, social media ads, image retouching and video editing
- Delivering print and digital design for 300 franchise offices across Australia
- Communicating with Agents and Franchise Owners to fulfill creative briefs
- Giving constructive feedback to junior designers.

### • **Deloitte** | Graphic Designer

Oct 2017 – Oct 2020

- Delivering on-brand visual consistency across print and digital design, and building a delightful experience for Deloitte events
- Holding meetings with consultants to Director level stakeholders for concept presentations, influencing stakeholders on the design choices, iterating on feedback, and delivering final artwork
- Responsible for artwork handover to the Printers and liaising with them to find the best output solution.